Esri® Managed Cloud Services

Esri® Managed Cloud Services provides you with ready-to-use instances of ArcGIS® technology running in the cloud including infrastructure, software, deployment and testing, data management, and 24/7 support and monitoring all delivered by GIS professionals.

Benefits
of Using Esri Managed Cloud Services

- Reduces risk
- Increases efficiency and business focus
- Ensures deployment and high performance
- Reduces costs
- Increases usage and productivity

Expertise

Esri's expertise with GIS in the cloud helps you

- Focus on your primary activities.
- Reach quality and performance goals.
- Meet tight deadlines.

Reliability

Proven systems and in-depth design enable

- Continuous access during critical events.
- Efficient recovery with redundancy.
- 24/7 monitoring and support.

Security

Trusted systems managed by experienced, certified GIS professionals

- Preserve data integrity through continuous monitoring and auditing.
- Protect sensitive and proprietary data from unauthorized use.
- Ensure stability and availability.

Scalability

A hosting environment that responds to usage fluctuations can

- Eliminate impact to users during peak use.
- Save money spent on unused hardware.
- Support growth as you add features and capabilities.

For a quote or more information,
go to **esri.com/services/emcs**
or email **managedcloudservices@esri.com**.

Deployment Patterns

Production Applications	**Development Environment**	**ArcGIS℠ Online Integration**	**Disaster Recovery**
Deploy, maintain, monitor, and update apps and datasets	Develop, test, and create prototypes	Extend ArcGIS Online with custom apps and large datasets	Restore key applications and data

Most implementations fall within four scenarios, with many customers using a combination of them.
Deployments range from short-term development environments to permanent, mission-critical applications and data.

We can also support scenarios that fall outside of these patterns by providing a custom solution for your organization.

Packages

	Basic	Standard	Advanced	Advanced Plus
Provisioning	✔	✔	✔	✔
Monitoring	✔	✔	✔	✔
Image Backups	✔	✔	✔	✔
System Design Support		✔	✔	✔
Application/DB Deployment		✔	✔	✔
Application/DB Management		✔	✔	✔
Application/Data Updates		✔	✔	✔
Auto Scale-Up/Down		✔	✔	✔
Redundancy			✔	✔
Geographic Redundancy				✔
FedRAMP Moderate Compliant	N/A			✔
System Availability	N/A	95%	99%	99.9%
Fastest Guaranteed Response	N/A	1 hour	1 hour	1 hour

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Understanding our world.